# WINNING WITH THE BEST



Bumper to Bumper\*

Auto Parts Plus

# **Cercle finance et placement du Québec**

**Henry Buckley** 

May 18, 2017





### HIGHLIGHTS – 2016 (in US dollars)



**14 Distribution Centres** 

1,100+ Independent Customers and Corporate Stores (Canadian Automotive Group)

50+ Corporate Stores (Canada & United States)

<sup>(1)</sup> This information represents a non-IFRS financial measure. (*Refer to the "Non-IFRS financial measures"* section included in the 2016 Annual Report for further details.)





#### **National Coverage**

- Our footprint has expanded from 28 states to 33 states
- Currently over **220** corporate stores
- Approximately 32% market share

**Player in market** 



#### **Profitable Growth**

- 18 acquisitions / 73 new locations since January 2015
- Opened two greenfield branches in **Seattle** and **Portland**
- Opened one new distribution centre in New Jersey (we now operate a total of 4 distribution centres across the US)
- Sales: \$424 million when acquired in 2011 to circa \$750 million in 2016
- EBITDA<sup>(1)</sup> approximately 9.8% in 2011 and has grown to circa **12%**

<sup>(1)</sup> This information represents a non-IFRS financial measure. (*Refer to the "Non-IFRS financial measures" section included in the 2016 Annual Report for further details.*)

# **FINISHMASTER US – OUR STRATEGY**



- National Growing our coverage
  - Extend our geographic coverage to support MSO growth and expand traditional business in new markets nationally
- Build Density in core markets
  - Extend commitment to deliver exceptional customer service
- Integration of our acquisitions
  - Standard playbook for integration process
  - Typical onboarding is complete in 90 to 120 days
  - Deliver on planned acquisition synergies
  - Best practices and continuous improvement gained from each company which joins the FinishMaster family
- Open greenfield locations in select markets as needed
- Key Partners: Axalta, PPG, AkzoNobel and 3M









### FINISHMASTER US – A LEADER IN LARGE AND GROWING MARKETS



Target Market: Estimated Market Paint Value of

\$4.4B

General Industrial

Powder

Maintenance

Protective Coatings

Non-targeted segments

Source: Orr & Boss, 2016



#### **Tapping into US Industrial Coatings Market**

Engaging in four primary industrial segments

- FinishMaster US Industrial Coatings revenues of ~\$60 million
- A fragmented market with good M&A opportunities
- Forecasted segments growth rate of 2% per year
- Higher volume and slightly lower margin rates vs. refinish market
- Other market segment opportunities in the future

#### **Current Initiatives**

- New senior leader with fully-dedicated industrial sales team utilizing existing infrastructures to service customer base
- Eight target markets across US
- Vendor selection completed for these segments

# **CANADIAN AUTOMOTIVE GROUP**



# Auto Parts Plus<sup>®</sup>



National Automotive Aftermarket Parts Distributor National Automotive Refinish Distributor (Paint/Body/Equipment)

### **Independent Jobbers**

- Over 1,100 locations
- BUMPER TO BUMPER Full marketing brand
- AUTO PARTS PLUS Menu driven approach
- GOAL → Increase share of wallet with our independent customers

#### **Corporate Stores**

- Over 50 locations nationwide
  - 49 BUMPER TO BUMPER
  - 7 FINISHMASTER CANADA

### **Growth Mode**

- Since January 2015, we have acquired **16** businesses, which represents **44** new locations, both BUMPER TO BUMPER and FINISHMASTER CANADA
- Approximately 19% market share and growing

Player in market #1 is our goal!



# CANADIAN AUTOMOTIVE GROUP AUTOMOTIVE AFTERMARKET PARTS



### Full marketing brand

- High product loyalty
- Standardized merchandizing and signage
- Advertising/flyer programs
- Online parts catalog
- All corporate stores and independent customers



### Menu driven approach

- Tool & equipment flyer
- Dedicated sales force
- Independent customers





### SIGNIFICANT INVESTMENT IN OUR BRANDS



# CANADIAN AUTOMOTIVE GROUP BUMPER TO BUMPER CORPORATE STORES



Launch of BUMPER TO BUMPER brand and programs across Canada for Corporate Stores and Independent customers in March 2016 – A national identity and synergy,

#### WHY

- Program provides succession opportunities for our independent customers as needed
- Grow Fill in markets not currently serviced by independent customers

#### TODAY

49 corporate stores and growing

#### Integration - foundational work underway

- People Build strong leadership and store teams
- Processes Establish standard operating process
- Systems Implementing the "PartsWatch" point of sale / jobber management system



### PEOPLE – PROCESSES – SYSTEMS Building a strong foundation



### **CANADIAN AUTOMOTIVE GROUP – AUTOMOTIVE REFINISH** PAINT, BODY & EQUIPMENT

### **Independent Jobber Customers**

Support PBE programs – Over 80 locations from coast to coast





### **Corporate Stores**

- FINISHMASTER CANADA launched in September 2016
- Building a national network: currently 7 corporate stores in operation

**Key Supplier Partners** 





## **GROWTH THROUGH ACQUISITIONS**



### PEOPLE → INVESTING IN AND GROWING OUR TALENT 4 LEVELS OF LEADERSHIP



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**LEADERS OF LEADERS** \*\*\*\* CRAFTS A VISION • BUILDS ALIGNMENT • IS LEARNING AGILE



**LEADING SELF** \*\*\*\* TAKES OWNERSHIP • BUILDS AND MAINTAINS RELATIONSHIPS • WOW THE CUSTOMERS

The best team in the business



# **PROFITABLE GROWTH – ROAD AHEAD 2017**

### Our commitment to grow: Organically and through Select Acquisitions



- Refinish Organic growth, excluding the product line changeover
- Industrial Organic growth as we roll out the industrial initiative
- M&A Select acquisitions to support growth in both markets





Auto Parts Plus



- Organic growth with our Independent Customers and Corporate Stores
- Select acquisitions to build out BUMPER TO BUMPER
- Select acquisitions to build out FINISHMASTER CANADA





